**DELUXE | Payroll**

# Automated payroll e-mails

What can I do to make sure I get them?

## Check the spelling

**E-mail address**
Make sure that the right e-mail address is entered in the system.

**Extension**
Make sure that you have the right extension (com, ca, org, etc.)

## Check your spam/junkmail folder

**Search for e-mails from us**
Your e-mail server may automatically flag our e-mails as unwanted.

**If you find one...**
Many e-mail servers allow you to mark a message as "not spam".

## Trust us as a sender

**Add us to your lists**
Try adding **no-reply@deluxe.ca** to your contact list or trusted senders.

**Write to no-reply@deluxe.ca**
Sending us a test e-mail may increase your chances of getting our messages.

## Configure your firewall or antivirus

**Check your security measures**
Review your firewall or antivirus settings to see if it is blocking us.

**Try a different address**
If none of these tips work for you, try using a different e-mail address.